



H O T E L B E S T L A N D

ACCOMMODATION CLAUSE

TERMS AND CONDITIONS FOR ACCOMODATION CONTRACTS

(Scope of Application)

Article 1.

1. Contracts for Accommodation and related agreements to be entered into between this Hotel and the Guest to be accommodated shall be subject to these Terms and Conditions.
And any particulars not provided for herein shall be governed by laws and regulations and/or generally accepted practices.
2. In the case when the Hotel has entered into a special contract with the Guest insofar as such special contract does not violate laws and regulations generally accepted practices, notwithstanding the preceding Paragraph, the special contract shall take precedence over the provisions of these Terms and Conditions.

(Application for Accommodation Contracts)

Article 2.

1. A Guest who intends to make an application for an Accommodation Contract with the Hotel shall notify the Hotel of the following particulars.
 - (1) Name of the Guest(s);
 - (2) Date of accommodation and estimated time of arrival;
 - (3) Accommodation Charges (based, in principle, on the Basic Accommodation Charges listed in the attached Table No. 1.)
 - (4) Other particulars deemed necessary by the Hotel.
2. In the case when the Guest requests, during his stay, extension of the accommodation beyond the date in Subparagraph (2) of the preceding Paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

(Conclusion of Accommodation Contracts, etc.)

Article 3.

1. A Contract for Accommodation shall be deemed to have been concluded when the Hotel has duly accepted the application as stipulated in the preceding Article. However, the same shall not apply when it has been proved that the Hotel has not accepted the application.
2. When a Contract for Accommodation has been concluded in accordance with the provisions of the preceding Paragraph, the Guest is requested to pay an accommodation deposit fixed by the Hotel within the limits of Basic Accommodation Charges covering the Guest's entire period of stay (3 days when the period of stay exceeds 3 days) by the date specified by the Hotel.
3. The deposit shall be first used for the Total Accommodation Charges to be paid by the Guest then secondly for the cancellation charges under Article 6 and thirdly for the reparations under Article 18 if applicable, and the remainder, if any, shall be refunded at the time of the payment of the Accommodation Charges as stated in Article 12.
4. When the Guest has failed to pay the deposit by the date as stipulated in Paragraph 2, the Hotel shall treat the Accommodation Contract as invalid.

However, the same shall apply only in the case when the Guest is thus informed by the Hotel when the period of payment of the deposit is specified.

(Special Contracts Requiring No Accommodation Deposit)

Article 4.

1. Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may enter into a Special contract requiring no Accommodation deposit after the Contract has been concluded as stipulated in the same Paragraph.
2. In the case when the Hotel has not requested the payment of the deposit as stipulated in Paragraph 2 of the preceding Article and / or has not specified the date of the payment of the deposit at the time the application for an Accommodation Contract has been accepted, it shall be construed as that the Hotel has accepted a special contract prescribed the preceding Paragraph.

(Refusal of Accommodation Contracts)

Article 5.

1. The Hotel may not accept the conclusion of an Accommodation Contract under any of the following cases;
 - (1) When the application for accommodation does not conform with the provisions of these Terms and Conditions;
 - (2) When the Hotel is fully booked and no room is available;
 - (3) When the Guest seeking accommodation is deemed liable to conduct himself in a manner that will contravene the laws or act against the public order or good morals in regard to his Accommodation;
 - (4) When the Guest seeking accommodation can be clearly detected as carrying an infectious disease;
 - (5) When the Hotel is requested to assume an unreasonable burden in regard to his Accommodation;
 - (6) When the Hotel is unable to provide accommodation due to natural calamities, dysfunctions of the facilities and/or other unavoidable causes;
 - (7) When the provisions of Article No.11 of IBARAGI Prefectural Ordinance are applicable.

(Right to Cancel Accommodation Contracts by the Guest)

Article 6.

1. The Guest is entitled to cancel the Accommodation Contract by so notifying the Hotel.
2. In the case when the Guest has cancelled the Accommodation Contract by whole or in part due to causes for which the Guest is liable (except in the case when the Hotel has requested the payment of the deposit during the specified period as prescribed in Paragraph 2 of Article 3 and the Guest has cancelled before the payment), the Guest shall pay cancellation charges as listed in the Attached Table No 2.

However, in the case when special contract as prescribed in Paragraph 1 of Article 4 has been concluded, the same shall apply only when the Guest is informed of the obligation of the payment of the cancellation charges in case of cancellation by the Guest.

3. In the Case when the Guest does not appear by 8 p.m. of the Accommodation date (2 hours after the expected time of arrival if the Hotel is notified of it) without an advance notice, the Hotel may regard the Accommodation Contract as being cancelled by the Guest.

(Right to Cancel Accommodation Contracts by the Hotel)

Article 7.

1. The Hotel may cancel the Accommodation Contract under any of the following cases;
 - (1) When the Guest is deemed liable to conduct and/or have conducted himself in a manner that will contravene the laws or act against the public order or good morals in regard to his accommodation;
 - (2) When the Guest can be clearly detected as carrying an infectious disease;
 - (3) When the Hotel is requested to assume an unreasonable burden in regard to his Accommodation;
 - (4) When the Hotel is unable to provide Accommodation due to natural calamities and/or other causes of force majeure;
 - (5) When the provisions of Article No. 11 of IBARAGI Prefectural Ordinance are applicable;
 - (6) When the Guest does not observe prohibited actions such as smoking in bed, mischief to the fire-fighting facilities and other prohibitions of the Use Regulations stipulated by the Hotel (restricted to particulars deemed necessary in order to avoid the causing of fires).
2. In the case when the Hotel has cancelled the Accommodation Contract in accordance with the preceding Paragraph, the Hotel shall not be entitled to charge the Guest for any of the services in the future during the contractual period which he has not received.

(Registration)

Article 8.

1. The Guest shall register the following particulars at the front desk of the Hotel on the day of Accommodation;
 - (1) Name, age, sex, address and occupation of the Guest(S);
 - (2) For non-Japanese nationality, passport number, port and date of entry in Japan;
 - (3) Data and estimated time of departure; and
 - (4) Other particulars deemed necessary by the Hotel.
2. In the case when the Guest intends to pay his Accommodation Charges prescribed in Article 12 by any means other than Japanese currency, such as credit cards, these credentials shall be shown in advance at the time of the registration prescribed in the preceding Paragraph.

(Occupancy Hours of Guest Rooms)

Article 9.

1. The Guest is entitled to occupy the contracted guest room of the Hotel from 2 p.m. to 11 a.m. the next morning. However, in the case when the Guest is accommodated continuously, the Guest may occupy it all day long, except for the days of arrival and departure.
2. The Hotel may, notwithstanding the provisions prescribed in the preceding Paragraph, permit the Guest to occupy the room beyond the time prescribed in the same Paragraph. In this case, extra Charges shall be paid as follows:
 - (1) Up to 4 hours: 30% of the equivalent in the sum to the accommodation charge per one person.
 - (2) Up to 7 hours: 50% of the equivalent in the sum to the accommodation charge per one person.
 - (3) More than 7 hours: room charge in full

(Observance of Use Regulations)

Article 10.

1. The Guest shall observe the Use Regulation established by the Hotel, which are posted within the premises of the Hotel.

(Business Hours)

Article 11.

2. The business hours of the main facilities, etc., of the Hotel are as follows, and those of other facilities, etc., shall be notified in detail by brochures as provided, notices displayed at each place, service directories in guest rooms and others.
 - (1) Service hours of front desk, cashier's desk, etc. •••••24 hours
 - (2) Service hours for dining, drinking and etc. Please refer to the service directory.
2. The business hours specified in the preceding Paragraph are subject to temporary changes due to unavoidable causes of the Hotel. In such a case, the Guest shall be informed by appropriate means.

(Payment of Accommodation Charges)

Article 12.

1. The breakdown of the Accommodation Charges, etc., that the Guest shall pay is as listed in the attached Table No. 1
2. Accommodation Charges, etc., as stated in the preceding Paragraph shall be paid with Japanese currency or by any means other than Japanese currency such as credit cards recognized by the Hotel at the front desk at the time of the arrival of the Guest or upon request by the Hotel.
3. Accommodation Charges shall be paid even if the Guest voluntarily does not utilize the Accommodation facilities which have been provided for him by the Hotel and are at his disposal.

(Liabilities of the Hotel)

Article 13.

1. The Hotel shall compensate the Guest for the damage if the Hotel has caused such damage to the Guest in the fulfillment or the nonfulfillment of the Accommodation Contract and/or related agreements. However, the same shall not apply in case when Such damage has been caused due to reasons for Which the Hotel is not liable or Even though the Hotel has received the [FIRE PREVENTION SAFTY MARK] (Certificate of Excellence of Fire Prevention Standard issued by the fire station), furthermore, the Hotel is covered by the Hotel Liability Insurance in order to deal with unexpected fire and/or other disasters.

(Handling when unable to provide Contracted Rooms)

Article 14.

1. The Hotel shall, when unable to provide contracted room, arrange accommodation of the same standard elsewhere for the Guest insofar as practicable with the consent of the Rest.
2. When arrangement of other Accommodation can not be made notwithstanding the provisions of the preceding Paragraph, the Hotel shall pay the Guest a compensation fee equivalent to the cancellation charges and the compensation fee shall be applied to the reparations. However, when the Hotel cannot provide Accommodation due to causes for which the Hotel is not liable, the Hotel shad not compensate the Guest.

(Handling of Deposited Articles)

Article 15.

1. The Hotel shall compensate the Guest for the damage when loss. breakage or other damage is caused to the goods. Cash or valuables deposited at the front desk by the Guest, except in the Case When this has cued due to causes of force majored

However for cash and valuables, when the Hotel has requested the Guest to report its kind and Value but the Guest has failed to do so, the Hotel shall compensate the Guest within he limit of 150,000yen.

2. The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused, through intention or negligence on the part of the Ryoka.m.motel, to the goods. cash or valuables which are brought into the premises of the Hotel by the Guest but are not deposited at the front desk. However, for articles of which the king and value have not been reported in advance by the Guest except in case of the damage caused through intention or gross negligence on the part of the Hotel shall compensate the Guest within the limit of 150,000yen.

(Custody of Baggage and/or Belongings of the Guest)

Article 16.

2. When the baggage of the Guest is brought into the Hotel before his arrival, the Hotel shall be liable to keep it only in the case when such a request has been accepted by the Hotel. The baggage shall be handed over to the Guest at the front desk at the time of his check-in.

2. When the baggage or belongings of the Guest is found left after his check-out, and the ownership of the article is confirmed, the Hotel shall inform the owner of the article left and ask for further instructions. When no instruction is given to the Hotel by the owner or when the ownership is not confirmed, the Hotel shall keep the article for 7 days including the day it is found, and after this period, the Hotel shall turn it over to the nearest police station.
3. The Hotel's liability in regard to the custody of the Guest's baggage and belongings in the case of the preceding two Paragraphs shall be assumed in accordance with the provisions of Paragraph 1 of the preceding Article in the case of Paragraph 1, and with the provisions of Paragraph 2 of the same Article in the case of Paragraph 2.

(Liability In regard to Parking)

Article 17.

1. The Hotel shall not be liable for the custody of the vehicle of the Guest when the Guest utilizes the parking lot with the Hotel, as it shall be regarded that the Hotel simply offers the space for parking, whether the key of the vehicle has been deposited with the Hotel or not. However, the Hotel shall compensate the Guest for the damage caused through intention or negligence on the part of the Hotel in regard to the management of the parking lot.

(Liability of the Guest)

Article 18.

1. The Guest shall compensate the Hotel for the damage caused through intention or negligence on the part of the Guest.

Attached Table No. 1

Calculation method for Accommodation Charges (Ref. Paragraph 1 of Article 2. and Paragraph 1 Article 12)

Total Amount to be paid by the Guest	Contents	
	Accommodation Charge	Basic Accommodation Charge (Room Charge)
	Extra Charge	Other
	Taxes	Consumption Tax

Attached Table No. 2

Cancellation Charge for Hotel (Ref. Paragraph 2 of Article 6)

Date when cancellation of contract is Notified	No show	Accommodation on day	1 day prior to accommodation	9 days prior to accommodation	20 days prior to accommodation
Contracted number of guests					
1 to 14	100%	80%	20%	-	-
15 to 49	100%	80%	20%	10%	-
50 and more	100%	100%	80%	20%	10%

Remarks:

1. The percentages signifies the rate of cancellation charge to the Basic Accommodation Charges.
2. When the number of days contracted is shortened, the cancellation charge for its first day shall be paid by the Guest regardless of the number of days shortened.
3. When part of a group booking (for 15 persons or more) is cancelled, cancellation charge shall not be charged for the number of persons equivalent to 10% of the number of persons booked as of 10 days prior to the occupancy (when accepted less than 10 days prior to the occupancy, as of the date) with fractions counted as a whole number.

House Regulations

Under Article 10 of the "Terms & Conditions for Accommodation Contracts, " HOTEL BESTLAND" has established House Regulations, which all guests are required to observe in order to ensure the safety and comfort of hotel guests. In the case of a guest failing to comply with these regulations, the hotel reserves the right to discontinue the accommodation contract and to refuse use of the hotel facilities.

Upon settling in your room

Please look at the emergency exit map in the room directory and confirm their locations by walking there.

<Fire Precautions and Security Measures>

1. Be sure to check the emergency evacuation route indicated in the Room Directory.
2. No heat source may be used in guest rooms for heating, cooking or ironing.
3. Smoking in bed is prohibited.
4. Please refrain from smoking while walking in the hotel facilities and in areas where danger of fire may exist., such as dry undergrowth and rubbish containers
5. Any other act that may cause a fire is also prohibited.
6. Be sure to lock the door when leaving your room.
7. Be sure to lock the door when going to bed. Do not open the door before identifying a visitor.
8. Visitors are not permitted in guest rooms.
9. Guests who are not registered are not allowed to stay at the hotel.

<Valuables and Checked Articles>

1. Money and valuables must be deposited at the Reception desk(s) for safekeeping.. The management is not responsible for loss of or damage to the items left in the guest's room, including cash and other items of value.
2. Left over articles will be disposed of after a reasonable period of time in accordance with the government Regulations/Provisions for articles in custody.
3. Deposited articles will be maintained in the custody of the hotel for a reasonable period of time; however, they will be disposed of unless contacted by the holder during such period of custody, assuming that the holder has renounced the right for retrieval.

<The Following Acts are Prohibited.>

1. To bring into the hotel premises items that may be of nuisance to hotel guests, such as objects with an objectionable smell, inflammable or explosive objects, or any other objects legally prohibited.
2. To gamble, to behave in a manner contrary to public morals or public order, or to annoy other hotel guests.
3. To rearrange or move furniture and fixtures from their set position, or use them in a manner other than that designed for.

4. To use rooms for commercial activities or purposes, other than accommodation, without the prior approval of the hotel.
5. To display articles near the window in a way that may affect the appearance of the hotel.
6. To distribute advertising materials or sell goods in the premises of the hotel without prior approval.
7. Meals or drinks may not be brought in from establishments outside the hotel.
8. Minors are not permitted to stay at the hotel without parental or consent of their guardian.
9. Nightgowns, in-house wear, and in-house sandals at Lobby.
10. To throw any objects from windows of your guest room.
11. The management reserves the right to hold guests responsible for damages, contamination or loss caused to any part of the building, its furniture or fixtures.

<For your safety>

[Fire]

1. Keep clam, and report to the front desk.
2. Call out loudly or make a loud noise to warn other people.
3. When you see or smell smoke, please notify the front desk immediately.

[Fire alarm]

1. Emergency exit procedures shall be broadcast in case of fire. In the event there is no broadcast or it is impossible to understand the message, please consult the instructions in emergency escape map.
2. Do not use the elevator.
3. Cover your mouth and nose with a wet towel to protect yourself from inhaling smoke.
4. In escaping through smoke, bend over and walk along the wall. Use the emergency exit farthest from the smoke.

[Exiting your room in case of fire]

1. In the event of fire, close the door behind you when you escape to prevent the fire from spreading.
2. Extinguish cigarettes.
3. If you should notice people remaining behind or injured, please notify to front desk.